

Visitors to Canada Insurance: How Patricia and Charles learned it's important to have coverage [transcript]

Coming from South Africa, we have no medical here. Travel insurance is of vital importance.

Our purpose of coming to Canada was because of our family and we found now that Charles is retired, we will make the move and live here and we love it. But it is a cultural shock. Calgary is a very cold place, but you adjust.

We've been with Manulife three and half years. I've had two incidents. Unfortunately, in 2018, I had a gallbladder problem and gallstones and unfortunately last year, I saw an ophthalmist and he said I had a hole in the retina.

With Manulife, it was extremely easy. We were treated with the utmost respect. The first incident was forty-eight thousand and the second incident was nine thousand. And we were not left out of pocket at all.

It would've really been a catastrophic financial impact on ourselves as individuals travelling and likewise on our family that we are visiting. We would love to grow old with our family.

And we will recommend Manulife as a travel insurance to any friends of ours. Our asset in life is our health and that's why we have gone through Manulife for our peace of mind.

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